

**Information available from The Red and Green Practice, (providing medical services under contract to the NHS) under the Freedom of Information Act model publication scheme**

*Information covered by this scheme is only about the primary, general or personal medical services we provide under contract to the National Health Service.*

<b>Information to be published</b>	<b>How the information can be obtained</b> (eg hard copy, website)	<b>Cost</b>
<b>Class1 - Who we are and what we do</b> Doctors in the practice Contact details for the practice Opening hours Other staffing details	Practice website <a href="http://www.redandgreenpractice.co.uk">http://www.redandgreenpractice.co.uk</a>	N/A
<b>Class 2 – What we spend and how we spend it</b> Total cost to the PCT/LHB/HSSB of our contracted services Audit of NHS income	On Application to the Practice Business Manager	N/A
<b>Class 3 – What our priorities are and how we are doing</b> (Strategies and plans, performance indicators, audits, inspections and reviews)   Plans for the development and provision of NHS services	Practice website – patient forum section <a href="http://www.redandgreenpractice.co.uk">http://www.redandgreenpractice.co.uk</a>  Quality Outcomes Framework (QOF) Online GP practice results database <a href="http://www.qof.ic.nhs.uk/">http://www.qof.ic.nhs.uk/</a>  NHS Hampshire website <a href="http://www.hampshire.nhs.uk/">http://www.hampshire.nhs.uk/</a>	N/A
<b>Class 4 – How we make decisions</b> (Decision making processes and records of decisions) Records of decisions made in the practice affecting the provision of NHS services	On application to the Practice Business Manager	N/A

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<p><b>Class 5 – Our policies and procedures</b>  (Current written protocols, policies and procedures for delivering our services and responsibilities)  Policies and procedures about the employment of staff  Internal instructions to staff and policies relating to the delivery of services  Equality and diversity policy  Health and safety policy  Complaints procedures (including those covering requests for information and operating the publication scheme)  Records management policies (records retention, destruction and archive)  Data protection policies  Policies and procedures for handling requests for information  Patients' charter</p>	<p>Practice website  <a href="http://www.redandgreenpractice.co.uk">http://www.redandgreenpractice.co.uk</a></p> <p>NHS Hampshire website  <a href="http://www.hampshire.nhs.uk/">http://www.hampshire.nhs.uk/</a></p> <p>or on application to the Practice Business Manager</p>	<p>N/A</p>
<p><b>Class 6 – Lists and Registers</b></p>	<p>Not held</p>	<p>N/A</p>
<p><b>Class 7 – The services we offer</b>  (Information about the services we offer, including leaflets, guidance and newsletters produced for the public)  The services provided under contract to the NHS  Charges for any of these services  Information leaflets  Out of hours arrangements</p>	<p>Practice website  <a href="http://www.redandgreenpractice.co.uk">http://www.redandgreenpractice.co.uk</a></p> <p>Hampshire Out of Hours Service  <a href="http://www.hampshire.nhs.uk/local-services/out-of-hours-services">http://www.hampshire.nhs.uk/local-services/out-of-hours-services</a></p> <p>NHS 111 Service (from October 2012)  <a href="http://www.southamptonhealth.nhs.uk/ship/news/new-out-of-hours-gp-service-in-southern-hampshire/">http://www.southamptonhealth.nhs.uk/ship/news/new-out-of-hours-gp-service-in-southern-hampshire/</a></p>	<p>N/A</p>